

IoSCM SUPPLY CHAIN AND OPERATIONS COURSE BROCHURE



[ABOUT IoSCM](#)
[SUPPORT](#)
[MEMBERSHIP](#)
[LEVELS](#)
[ASSESSMENTS](#)

About IoSCM

The Institute of Supply Chain Management (IoSCM) is the UK's leading institute for professionals working across the supply chain industry.

With a growing international network of thousands of learners and members, we are proud to be able to offer accredited, recognised training and professional membership to individuals and organisations working in the supply chain across the globe.

With an impressive 98% pass rate, you can be confident that you will succeed when studying with IoSCM. With all IoSCM qualifications, you will receive:

- Flexible distance learning so you can begin your course at any time and study at your own pace
- First class online learning materials, developed and approved by industry experts
- Access to premium supporting resources including revision and study tools
- Unlimited one-to-one support from our expert tutors and dedicated learning support advisors
- Connection opportunities with other students and professionals across the globe

Benefits of Choosing IoSCM

When you choose to study with IoSCM you'll receive access to:



Expert Support



**The Learning
Resource Centre**

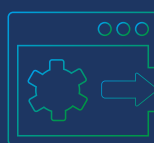


Learning Forums

Upgrade your course registration package to include IoSCM Graded Membership and receive a whole host of additional benefits to support your development as an industry expert:



E-magazines



Toolkits



Events & Networking

With courses available from Level 2 up through to Level 7, we have a level suitable for all supply chain professionals, no matter what stage you are at in your career.

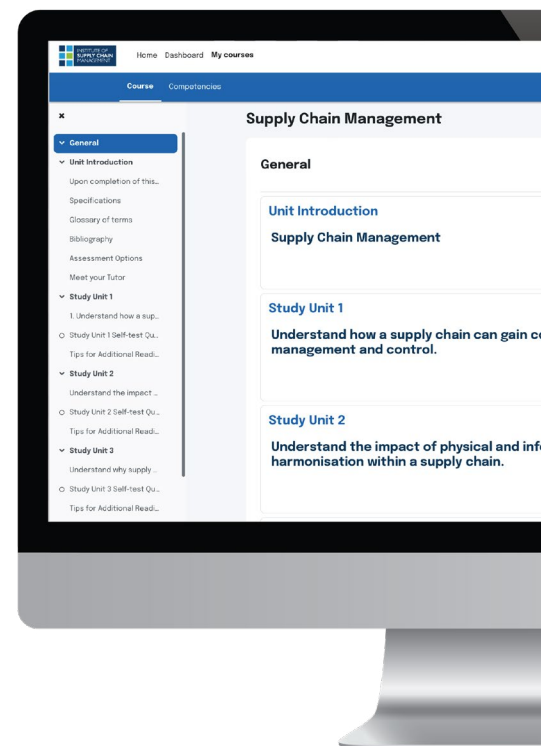
<p>LEVEL 2</p>	<p>LEVEL 3</p>	<p>LEVEL 5</p>	<p>LEVEL 6</p>	<p>LEVEL 7</p>
<p>Our introductory qualification, designed for those new to the industry looking to gain a solid foundation of knowledge.</p>	<p>Suited for those with industry experience, looking to further their understanding and progress into a first line management position.</p>	<p>Created for middle managers aiming to enhance their existing capabilities or first-line managers aspiring to progress to middle management.</p>	<p>Designed for individuals in mid-managerial positions who are ready to strengthen their strategic abilities within an organisation.</p>	<p>For established senior managers with responsibility for making decisions, developing strategy, and expanding organisational capabilities.</p>

Achieving Your IoSCM Qualification

You will achieve your qualification by studying through online and supported distance learning. The IoSCM Platform is the heart of your course and where you will receive your core learning materials to work through. As well as your learning resources, you can also chat with other learners, access updates, and submit your assessments for your tutor to mark.

You will work through your course unit-by-unit. For each unit, you will complete assessments to reinforce your understanding. Your assessments can be completed using one of our approved methods.

In addition to your core online learning material, you will also be provided with a wealth of resources to support your studies. With the Learning Resource Centre, you will receive industry relevant reading material, downloadable guides and templates for use in the workplace and priority access to news and developments from across the supply chain.



Your Support Package

As well as a globally recognised professional qualification, you will also receive unlimited support from our team here at IoSCM. From the moment you enrol to receiving your professional certificate, we are on hand to offer any guidance, advice, or expert motivation you may need as you progress through your studies.



LEADING EXPERT TUITION

Our team of tutors are carefully selected for their proven industry expertise and dedication to the supply chain.

From the development of your learning materials to the provision of the latest industry insights and unlimited guidance, they are the go-to team for outstanding expert support throughout your study journey.



OUTSTANDING LEARNING SUPPORT

The IoSCM learning support advisors are dedicated to providing you with a first-class learning experience, guaranteed to exceed expectations.

Guiding you through your enrolment and introducing you to your course, the team will continue to support you with frequent progress check-ins and advice as you require it, ensuring you are on track to complete your studies successfully.

Access support as and when you require it throughout your studies. Our teams are available via;



Unlimited Support = Unlimited Success



DEDICATED BUSINESS SUPPORT

Enhance the capabilities of your business by upskilling your team with IoSCM. Our business support packages include:

- Advice on the best suited training programmes for your employees
- Direct support from an Account Manager to make the most of your investment
- Learners' course progression updates
- Discounts on future training and development

Selecting your level of study

LEVEL

2

Level 2 is the introductory level. It provides a solid foundation of knowledge in supply chain, covering key terminology and concepts. This level is suitable for those who do not have any experience or knowledge in this field. It is also beneficial for those who have recently started their first role in supply chain who would like to develop their skills.



LEVEL

3

Level 3 provides an in-depth understanding of the industry, covering processes and procedures within all areas of the supply chain. This level is suitable for those who have experience in the industry and want to expand their knowledge further. It is also suitable for those looking to develop skills at a first line management level.



LEVEL

5

Level 5 provides insight into supply chain processes at a management level. This level is suitable for those who have experience in first line management and want to progress into middle management. It is also suitable for middle managers looking to enhance their skills and knowledge to support them in their role.



LEVEL

6

Level 6 provides a comprehensive understanding of supply chain processes at a managerial level, with strategic elements. This level is suitable for those who have experience in management and want to enhance their understanding within their role, as well as develop their knowledge within a senior management role.



LEVEL

7

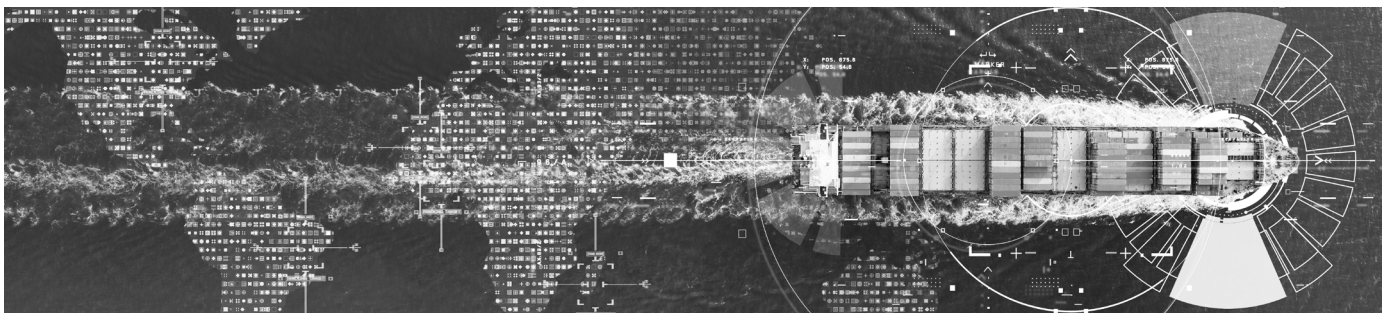
Level 7 is the highest level available. It provides expert insight into the supply chain industry at the most senior management level, covering key strategic responsibilities. This level is suitable for those with extensive experience in management and want to enhance their strategic understanding to support them in their role and expand their organisation's capabilities.



About the Course

Level 2 Introduction to Supply Chain and Operations

The Level 2 course is designed to provide learners with a foundation of knowledge in different areas of the supply chain by covering key terminology and concepts. This level is suitable for you if you are aspiring to work in the supply chain industry, have recently started your first role, or would like an introduction to new topics and sectors to help advance your overall understanding and capabilities.



Our Level 2 course is available to study as an Award, Certificate, Diploma or Extended Diploma.

	Minimum credit value	Maximum number of units	Course duration
AWARD	10	2	3 Months
CERTIFICATE	30	4	9 Months
DIPLOMA	40	5	12 Months
EXTENDED DIPLOMA	60	7	18 Months

CAREER OPPORTUNITIES

- Supply Chain Operative
- Supply Chain Administrator
- Warehouse Operative
- Purchasing Assistant
- Production Operative
- Logistics Assistant
- Logistics Coordinator
- Import/Export Clerk

LEARNER REVIEW



Outstanding Experience

The customer service is great, I love how I can freely ask about anything and I will get an answer.

Layali Alzahr, IoSCM Level 3 Certificate in Warehousing

A more comprehensive overview of each Level 2 unit can be found within the IoSCM syllabus, along with wider information on the IoSCM qualifications.

Click here to view



Unit Overviews

Level 2 Introduction to Supply Chain and Operations

The learning outcomes for our Level 2 units can be found below. Select units of study that meet your learning requirements to create a qualification tailored to your individual professional development.

We offer units of study covering all sectors of the supply chain. The colour code opposite highlights the core sector each unit corresponds to.

 SUPPLY CHAIN	 LOGISTICS & TRANSPORT	 MANUFACTURING & PRODUCTION	 PROCUREMENT
 BUSINESS	 LEADERSHIP & MANAGEMENT	 PORTS & SHIPPING	 WAREHOUSING

Introduction to Costs and Resources in Business

5 CREDITS

- Identify and manage key resources safely
- The importance of cost accounting efficiently in business

Introduction to the Purpose and Value of Internal Quality Assurance

5 CREDITS

- Ensure the supply of quality goods
- The purpose of expediting
- Supply risks and the value of feedback to improve future performance
- The factors to consider when disposing of goods

Introduction to Technologies Used Within Manufacturing Operations

6 CREDITS

- The function of IT in manufacturing
- The role of IT in manufacturing
- Policies and procedures that affect IT in manufacturing

Introduction to the Principles of Supplier Relationships

7 CREDITS

- The role of supplier relationships
- The importance of effective supplier relationships
- Policies and procedures affect supplier relationships
- Effective monitoring of supplier relationships

Introduction to Business Fundamentals

8 CREDITS

- The purpose and functions of a range of businesses
- Effective communication skills within a business
- The scale and scope of quality management systems

Introduction to the Principles of Team Leadership

8 CREDITS

- The role and responsibilities of a team leader
- Authority and accountability levels of a team leader
- How a team leader builds a shared sense of purpose with a team
- Communicating effectively within a team

Introduction to Customer Service Principles

8 CREDITS

- Principles of customer service
- How to meet the needs of a diverse range of customer types
- An organisation's policies and procedures for developing and maintaining effective relationships with customers
- Supporting customer service improvement within a business

Introduction to Supplier Selection and Product Sourcing

8 CREDITS

- Preparing a schedule of the supplies needed for your business
- Purchasing supplies for a business
- Effective stock control

Introduction to International Trade and Freight Operations

9 CREDITS

- Trade and freight
- Identifying the goods to be traded
- How to identify, select, and recommend suitable modes of transporting goods
- National and international legislation and regulations
- Risks that can occur in international trade
- Effective planning

Level 2 Introduction to Supply Chain and Operations

Unit Overviews Continued

We offer units covering all sectors of the supply chain, the colour code opposite is designed to support you in understanding the sector each unit corresponds to.

 SUPPLY CHAIN	 LOGISTICS & TRANSPORT	 MANUFACTURING & PRODUCTION	 PROCUREMENT
 BUSINESS	 LEADERSHIP & MANAGEMENT	 PORTS & SHIPPING	 WAREHOUSING

Introduction to the Movement of Goods Operations

9 CREDITS

- How characteristics of goods impact their handling process
- The concept of route planning and scheduling for the movement of goods
- Characteristics of different modes of transportation
- Evaluate the role of collection, storage, and distribution centres
- Legal policies and procedures for the movement of goods

Introduction to the Principles of Team Development and Performance

9 CREDITS

- Employee induction programmes and ongoing training plans
- Team goal setting and effective communication
- Promoting team opportunities and alleviating challenges
- How to monitor and evaluate team performance against agreed objectives

Introduction to Logistics Operations

10 CREDITS

- The function of logistics
- Logistics activities used by organisations
- Policies and procedures affect logistics operations
- Supporting improvements to the logistics function

Introduction to Manufacturing, Planning and Control Operations

10 CREDITS

- The manufacturing process
- The process of engaging external organisations to participate in the manufacturing process
- Effective production planning
- Manufacturing improvement techniques

Introduction to Ports and Shipping Operations

10 CREDITS

- The function of ports and shipping
- The role of ports and shipping
- Policies and procedures that affect ports and shipping
- The monitoring of ports and shipping within an organisational context

Introduction to Supply Chain Operations

10 CREDITS

- Characteristics and links within a supply chain
- The roles of other organisations in the supply chain
- Communication methods used within a supply chain
- The key functions and interrelations of a typical supply chain

Introduction to Procurement Principles

10 CREDITS

- The role of the procurement and purchasing function
- Stages of the purchasing process
- The concept of supply market information
- Requirements and processes of monitoring supplier performance
- Evaluate the importance of a purchasing contract and define its purpose within an organisation

Introduction to the Principles of Health and Safety in a Warehouse Environment

10 CREDITS

- Legislation in a warehousing and storage environment
- Legal requirements for the storage and distribution of specific goods and materials
- Workplace health, safety and security risks
- Responding effectively to incidents in the workplace
- The role of personal protective equipment within a warehousing and storage facility

Introduction to Warehousing and Inventory Processes

10 CREDITS

- The purpose of inventory
- How goods are received in a warehouse
- Key warehousing activities and the importance of manual handling equipment
- Health and safety responsibilities in a warehouse environment
- The main functions of a warehouse

About the Course

Level 3 Introduction to Supply Chain Management

This course is designed to provide learners experienced in the supply chain industry a more in-depth understanding of the processes involved in the various sectors of the supply chain. This is suitable for you if you have experience working in the industry and are looking to develop your knowledge further. It is also beneficial if you are looking to progress up to a first line management level.



Our Level 3 course is available to study as an Award, Certificate, Diploma or Extended Diploma.

	Minimum credit value	Maximum number of units	Course duration
AWARD	10	2	3 Months
CERTIFICATE	30	4	9 Months
DIPLOMA	40	5	12 Months
EXTENDED DIPLOMA	60	7	18 Months

CAREER OPPORTUNITIES

- Supply Chain Coordinator
- Supply Chain Analyst
- Warehouse Supervisor
- Buyer
- Production Planner
- Production Team Leader
- Logistics Coordinator
- Logistics Team Leader
- Import/Export Coordinator

LEARNER REVIEW



Great!

Service was efficient and my questions were promptly answered.

Teneisha King, Level 3 Certificate in Supply Chain and Operations

A more comprehensive overview of each Level 3 unit can be found within the IoSCM syllabus, along with wider information on the IoSCM qualifications.

Click here to view



Unit Overviews

Level 3 Introduction to Supply Chain Management

The learning outcomes for our Level 3 units can be found below. Select units of study that meet your learning requirements to create a qualification tailored to your individual professional development.

We offer units of study covering all sectors of the supply chain. The colour code opposite highlights the core sector each unit corresponds to.

 SUPPLY CHAIN	 LOGISTICS & TRANSPORT	 MANUFACTURING & PRODUCTION	 PROCUREMENT
 BUSINESS	 LEADERSHIP & MANAGEMENT	 PORTS & SHIPPING	 WAREHOUSING

Introduction to Effective Client and Supplier Relationship Management

5 CREDITS

- The importance of internal and external communications
- Monitoring supplier performance
- The relationship between purchasing and supply

Introduction to Procurement Management in Action

8 CREDITS

- The role of purchasing and procurement within an organisation
- Stages of sourcing and procurement
- Contracts and service level agreements (SLA)

Introduction to Lean Manufacturing Management

8 CREDITS

- The concept of lean manufacturing
- Developing and monitoring lean manufacturing
- The factors that influence lean manufacturing and operations

Introduction to International Trade and Freight Management

8 CREDITS

- International trade and freight strategies
- International freight planning
- Operations processes for international trade and freight
- Monitoring and implementing different financial processes

Introduction to Basic Finance Costing

8 CREDITS

- The role of costing systems within an organisation
- Recording and analysing cost information
- Allocating costs according to organisational requirements
- Evaluating budget variances
- How cost information facilitates decision-making

Introduction to Transport Planning and Operations Management

8 CREDITS

- Primary transportation modes in the supply chain
- The influence of legislation on transportation network design
- Types of transport equipment
- Factors that influence transportation operations

Introduction to Ship and Port Operations Management

10 CREDITS

- Activities involved in shipboard operations
- Marine legislation
- Employing a ship's cargo and deck equipment
- Nautical terminology relating to shipboard layout and handling

Introduction to Marketing

10 CREDITS

- The role marketing plays within an organisation
- The impact of consumer behaviour on marketing communication strategies
- Employing various tools to audit the marketing environment
- Processes for conducting market research

Introduction to MRP/ERP Systems Management

10 CREDITS

- MRP and ERP systems
- The interrelationship between MRP and ERP systems
- The scope of MRP/ERP systems within an organisation
- Reasons for monitoring and controlling MRP/ERP systems

Level 3 Introduction to Supply Chain Management

Unit Overviews Continued

We offer units covering all sectors of the supply chain, the colour code opposite is designed to support you in understanding the sector each unit corresponds to.

 SUPPLY CHAIN	 LOGISTICS & TRANSPORT	 MANUFACTURING & PRODUCTION	 PROCUREMENT
 BUSINESS	 LEADERSHIP & MANAGEMENT	 PORTS & SHIPPING	 WAREHOUSING

Introduction to Business Improvement Techniques

10 CREDITS

- Business improvement techniques
- Managing improvement activities
- The improvement planning process
- Stakeholder communication

Introduction to Customer Service Management

10 CREDITS

- Internal and external customers
- How the moments of truth model enhances service delivery
- Improving the customer service experience
- Addressing customer complaints

Introduction to Inventory Process Management

10 CREDITS

- Inventory process management
- Stock control and the techniques used to plan stock levels
- The economic impact of inventory management
- Modern inventory systems

Introduction to Production Planning and Control Management

10 CREDITS

- How production planning supports business strategy
- Processes that support production planning
- The relationship between sales and operations planning (S&OP) and production planning tools
- How quality techniques align with production planning

Introduction to Managing Environmental Issues in Manufacturing

10 CREDITS

- Environmental issues in manufacturing
- The influence of environmental legislation in manufacturing
- Infrastructure requirements for managing environmental issues
- Monitoring environmental issues within manufacturing

Introduction to Business Management

12 CREDITS

- Business structures and functions
- Legislation requirements within a business
- Strategic business planning and communication
- The role of human resources in business
- How marketing is applied in business

Introduction to Improving Team Performance

12 CREDITS

- Theoretical models associated with teams, team development and team improvement strategies
- Preparing and leading a team-building activity
- Identifying and addressing barriers to improve a team's performance
- Effective communication methods

Introduction to Procurement Processes Management

12 CREDITS

- How procurement interacts with external organisations
- How procurement supports business objectives
- National legislation relevant to procurement
- Components of the purchasing cycle

Introduction to Manufacturing and Production Management

12 CREDITS

- The organisation of manufacturing processes
- Techniques used to plan production
- How technology and external factors impact production
- Monitoring the efficiency of production activities
- Production efficiency and business profitability

Level 3 Introduction to Supply Chain Management

Unit Overviews Continued

We offer units covering all sectors of the supply chain, the colour code opposite is designed to support you in understanding the sector each unit corresponds to.

 SUPPLY CHAIN	 LOGISTICS & TRANSPORT	 MANUFACTURING & PRODUCTION	 PROCUREMENT
 BUSINESS	 LEADERSHIP & MANAGEMENT	 PORTS & SHIPPING	 WAREHOUSING

Introduction to Procurement Management

12 CREDITS

- The role of procurement in the value chain
- Links between procurement and business strategy
- Different procurement sectors

Introduction to Leadership

12 CREDITS

- Attributes and skills of a leader
- Challenges team leaders face
- Leadership styles
- Key features and theories of team motivation

Introduction to Supply Chain and Operations Management

12 CREDITS

- Understanding supply chain management
- Risk factors that affect a supply chain
- The concept of lean operations
- Links within a supply chain

Introduction to Warehousing Operations Management

12 CREDITS

- Warehouse processes
- Factors that influence site location and safe operations within a warehouse
- Financial warehousing systems, controls and budgeting
- The efficient management of warehousing operations

Introduction to Logistics Management

12 CREDITS

- The importance of logistics operations
- Factors that influence logistics activities
- How technology supports logistics operations
- Requirements for developing, monitoring and controlling logistics protocols

EXCELLENT CUSTOMER SERVICE

Very easy process and the customer service was excellent. They were very helpful, answering all my questions very quickly. I was really impressed. Thank you!

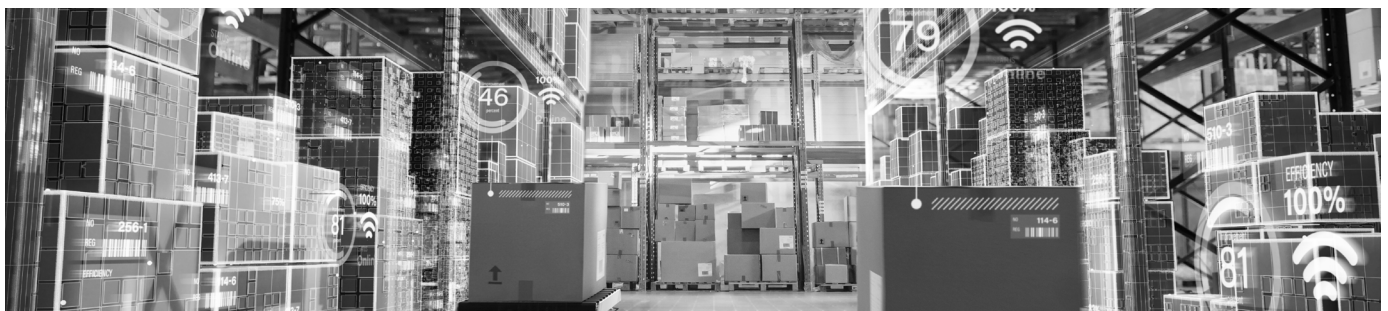
Lucian Bota, Level 3 Diploma in Supply Chain and Operations



About the Course

Level 5 Supply Chain Management

The Level 5 course is designed to provide experienced professionals the skills required to carry out their management role effectively. This level is suitable for you if you are working in middle management and are wanting to enhance your knowledge. It's also beneficial if you are working at a first line management level and are wanting to progress.



Our Level 5 course is available to study as an Award, Certificate, Diploma or Extended Diploma.

	Minimum credit value	Maximum number of units	Course duration
AWARD	10	2	6 Months
CERTIFICATE	30	4	12 Months
DIPLOMA	40	5	18 Months
EXTENDED DIPLOMA	60	7	24 Months

CAREER OPPORTUNITIES

Supply Chain Manager
 Warehouse Manager
 Buyer
 Procurement Manager
 Production Manager
 Logistics Manager
 Senior Data Analyst
 Operations Manager

LEARNER REVIEW



Excellent All Round

I would 100% recommend the service, it's easy to use and the tutors are really good.

Charlotte Wade, Level 3 Certificate in Logistics and Transport and Affiliate Member

A more comprehensive overview of each Level 5 unit can be found within the IoSCM syllabus, along with wider information on the IoSCM qualifications.

Click here to view



Unit Overviews

Level 5 Supply Chain Management

The learning outcomes for our Level 5 units can be found below. Select units of study that meet your learning requirements to create a qualification tailored to your individual professional development.

We offer units of study covering all sectors of the supply chain. The colour code opposite highlights the core sector each unit corresponds to.

 SUPPLY CHAIN	 LOGISTICS & TRANSPORT	 MANUFACTURING & PRODUCTION	 PROCUREMENT
 BUSINESS	 LEADERSHIP & MANAGEMENT	 PORTS & SHIPPING	 WAREHOUSING

Management of Environmental Considerations in Manufacturing

8 CREDITS

- The impact of manufacturing on the environment
- Legislation, regulations, and policymaking
- Environmental risk management in manufacturing
- Environmental management and monitoring systems

Effective Business Development

8 CREDITS

- The process of strategic planning in business
- The process of strategic development within a business
- Building and maintaining collaborative business relationships

Management of Road Freight Operations

10 CREDITS

- The role of road transportation in supply chains
- Setting standards and performance measurements
- Security requirements associated with road transport policy
- Route planning conventions of road transport

Finance Management Principles

10 CREDITS

- Analysing cost information from various sources
- Standard costing and its use in analysing financial performance
- Improving financial performance by monitoring, analysing and evaluating information

Effective Project Management

10 CREDITS

- Principles of project management
- Identifying management projects
- Identifying and managing risk
- Monitoring, reviewing and evaluating a project

Managing Quality

10 CREDITS

- Quality management systems used within a business
- The impact of quality management systems
- Tools used to manage quality in a business
- How quality management tools improve organisational performance

Managing the Movement of Goods

10 CREDITS

- The principles, processes, and regulations applicable to the movement of goods
- Safety, security and handling requirements
- Outsourcing logistics services

Management of International Freight

10 CREDITS

- Air freight forwarding operations
- Sea freight forwarding operations
- The concept of an agile port
- Multimodal transportation

Management of International Trade

10 CREDITS

- Mechanisms of global trade agreements
- Globalised trade and sourcing strategies
- International trade finance and associated risks

Level 5 Supply Chain Management

Unit Overviews Continued

We offer units covering all sectors of the supply chain, the colour code opposite is designed to support you in understanding the sector each unit corresponds to.

 SUPPLY CHAIN	 LOGISTICS & TRANSPORT	 MANUFACTURING & PRODUCTION	 PROCUREMENT
 BUSINESS	 LEADERSHIP & MANAGEMENT	 PORTS & SHIPPING	 WAREHOUSING

Principles of Advanced Demand Management

10 CREDITS

- Concepts of demand management and planning
- Integrated supply chain operations and key principles of demand/supply reconciliation
- Evaluate, select and plan the implementation of appropriate demand management strategies and techniques
- Changing demand strategy and marketing/sales promotions, differential pricing and category management techniques

The Principles of Corporate Social Responsibility and Sustainability

10 CREDITS

- Advantages of sustainability and ethical practices for a business
- Sustainability efforts in the supply chain and the improvement of the circular economy
- The impact of global environmental issues on businesses
- The need for businesses to improve their environmental performance

Contracting in the Procurement Environment

10 CREDITS

- Different types of contracts
- Legal requirements for the governing contracts
- Regulatory requirements for contractor compliance
- Building relationships with contractors, including monitoring and evaluating their performance

Effective Management of Transport

12 CREDITS

- The purpose of transport planning
- The effect of historical developments and newer trends in land use on transport planning
- How principles of sustainability are applied to transport planning
- Key drivers behind the demand for transport
- Challenges associated with freight movement

Principles of Effective Leadership and Management

12 CREDITS

- Principles of leadership and management and personal development as a manager
- Implementing effective management techniques
- How decision-making is informed by knowledge and information
- The role a manager can play in managing change, projects and risk assessment in an organisation

Effective Operations Management Processes

12 CREDITS

- Operations management and its role within business
- The relationship between operations management and strategic planning
- The design of operations processes and the design of the products and services that businesses produce
- Implementing operations improvement techniques that could enhance competitive advantage

Management Information Systems

12 CREDITS

- The impact of using management information systems on a business
- The relationship between management information systems and business strategy
- Driving change within a business through management information systems
- Decision-making and business development

Inventory Management

12 CREDITS

- The purpose of inventory management
- Principles of traditional inventory models
- Inventory management and its impact on the supply chain
- How modern inventory systems improve the performance of inventory control

Management of Effective Customer Services

12 CREDITS

- Managing customer relationships
- Generating a customer-focused culture
- Assessing, monitoring, and improving levels of customer satisfaction
- Managing customer complaints effectively

Level 5 Supply Chain Management

Unit Overviews Continued

We offer units covering all sectors of the supply chain, the colour code opposite is designed to support you in understanding the sector each unit corresponds to.

 SUPPLY CHAIN	 LOGISTICS & TRANSPORT	 MANUFACTURING & PRODUCTION	 PROCUREMENT
 BUSINESS	 LEADERSHIP & MANAGEMENT	 PORTS & SHIPPING	 WAREHOUSING

Effective Business Management

12 CREDITS

- Human resource management and its contribution to organisational goals
- Finance management in business
- Marketing strategies in business
- The impact of legislation on business

Management of Sea Freight Operations

12 CREDITS

- Principles of sea freight management for a business
- Legislation and regulations governing the movement of shipping
- The role of shipping freight operations
- Different financial strategies for shipping

Procurement Management

12 CREDITS

- Key roles of management in procurement
- The impact of legislation on the procurement function
- Collaborative supplier relationships
- Negotiation tools used to support procurement management

Human Resources and People Management

12 CREDITS

- The value of human resource management within an organisation
- Principles of human resource planning
- The influence of human resource development on organisational success
- The impact of human resource management on performance management

Management of Ports and Shipping Operations

15 CREDITS

- The importance of shipping and international maritime trade
- Business strategy and its contribution to growth in maritime trade
- How effective container terminal management aids port operations
- The concept of an agile port
- Port operations and the evolutions within a port

Managing Innovation in the Supply Chain

15 CREDITS

- Capabilities and responsibilities of an effective modern supply chain
- The advancement and secure management of logistics operations
- Understand the impact of implementing Industry 4.0 advancements into a supply chain
- Modern technologies used to support the strategic objectives of a business

Planning and Control in Manufacturing and Production

15 CREDITS

- Production planning and its function within the supply chain
- Inter-relationships between production planning, sales planning, and forecasting
- Master scheduling and the evolution of manual control systems
- Various measures to improve production planning performance

ABOUT IoSCM

SUPPORT

MEMBERSHIP

LEVELS

ASSESSMENTS

Level 5 Supply Chain Management

Unit Overviews Continued

We offer units covering all sectors of the supply chain, the colour code opposite is designed to support you in understanding the sector each unit corresponds to.

 SUPPLY CHAIN	 LOGISTICS & TRANSPORT	 MANUFACTURING & PRODUCTION	 PROCUREMENT
 BUSINESS	 LEADERSHIP & MANAGEMENT	 PORTS & SHIPPING	 WAREHOUSING

Supply Chain Management Methodology

15 CREDITS

- How a supply chain supports organisations to increase competitive advantage
- The effect of physical and information flows within a supply chain
- Supporting the implementation of strategic and operational planning
- Modern technology and its impact on the supply chain

Warehouse Management Principles

15 CREDITS

- The importance of a robust warehouse policy
- Resource requirements of warehousing
- Health and safety legislation applicable to warehouse operations
- The value of technological advancements in a warehouse
- How financial systems operate within a warehouse

Logistics Operations Management

15 CREDITS

- The principles of logistics in supporting a supply chain
- Scheduling logistics operations to meet customer needs
- Supporting the optimisation of logistics operations
- The application of technology and quality in logistics operations

BEST LEARNING EXPERIENCE EVER

Very professional in providing required details and information.
 Quick responses as well, and always exceed my expectations.

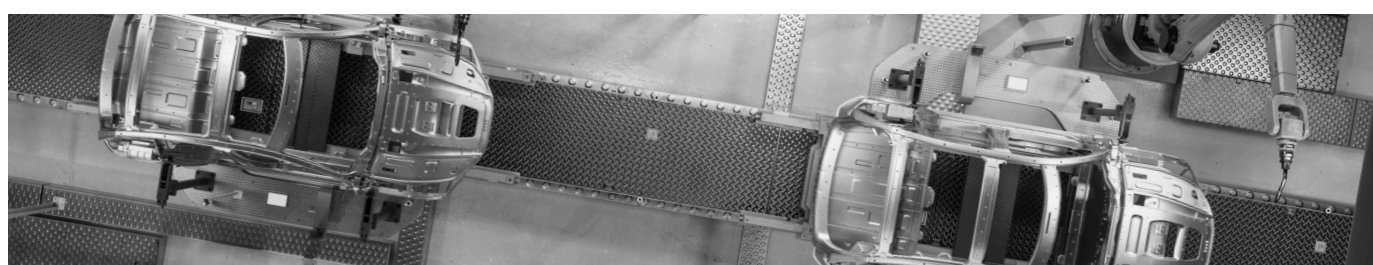
Micky Bonnelame, Level 5 Extended Diploma in Warehousing



About the Course

Level 6 Strategic Supply Chain and Operations Management

The Level 6 course is designed to provide learners with a comprehensive understanding of supply chain and operations within an advanced management role. This is suitable for you if you are working as a middle manager in the supply chain industry and are wanting to develop your skills and knowledge further, at a strategic level of management.



Our Level 6 course is available to study as an Award, Certificate, Diploma or Extended Diploma.

	Minimum credit value	Maximum number of units	Course duration
AWARD	10	2	6 Months
CERTIFICATE	30	4	18 Months
DIPLOMA	40	5	24 Months
EXTENDED DIPLOMA	60	7	30 Months

CAREER OPPORTUNITIES

- Head of Supply Chain
- Supply Chain Consultant
- Head of Transport and Logistics
- Strategic Procurement Manager
- Head of Operations
- Regional Manager
- National/International Manager

LEARNER REVIEW



Thank You!

The course was brilliant and the structure was fantastic. I'll definitely study another course through IoSCM.

Ryan Neil, Level 5 Award in Logistics and Transport

A more comprehensive overview of each Level 6 unit can be found within the IoSCM syllabus, along with wider information on the IoSCM qualifications.

Click here to view



Unit Overviews

Level 6 Strategic Supply Chain and Operations Management

The learning outcomes for our Level 6 units can be found below. Select units of study that meet your learning requirements to create a qualification tailored to your individual professional development.

We offer units of study covering all sectors of the supply chain. The colour code opposite highlights the core sector each unit corresponds to.

 SUPPLY CHAIN	 LOGISTICS & TRANSPORT	 MANUFACTURING & PRODUCTION	 PROCUREMENT
 BUSINESS	 LEADERSHIP & MANAGEMENT	 PORTS & SHIPPING	 WAREHOUSING

Strategic Procurement Management

10 CREDITS

- Procurement strategy
- The role of procurement strategy in achieving supply chain objectives
- Selecting effective procurement methods

Strategic International Freight Management

12 CREDITS

- The role of freight management in supply chains
- The contribution of the ISO container to international trade
- Legislative requirements for the international movement of freight
- Key benefits of using third party logistics (3PLs) and freight forwarders

Strategic Leadership and Management Performance

12 CREDITS

- The influence of culture, leadership and management techniques on organisational performance
- Factors affecting change management
- Risk management and how it impacts organisations
- Supporting the implementation of management activities

Strategic Production Management

12 CREDITS

- Location, layout and productivity requirements
- Product design and production strategy
- Forecasting, planning, and scheduling
- The objectives of purchasing and inventory management

Strategic Quality Management

12 CREDITS

- The fundamental concept of quality
- Implementing quality management systems (QMS) in an organisation
- The application of total quality management (TQM) in an organisation
- Benefits of the European Foundation for Quality Management (EFQM) for an organisation

Strategic Warehouse Management

12 CREDITS

- Key warehouse processes, policies, and procedures
- Evaluating the benefits of warehouse layout on organisational efficiency
- The significance of warehouse location in meeting customer requirements
- Outsourcing logistics services

Strategic Maritime Management

15 CREDITS

- Shipping and its significance within the context of globalisation
- The value of operating an agile port
- Port efficiency and its purpose
- Benefits of a containerised shipping operation

Strategic Operations Management

15 CREDITS

- Operational change management
- Capacity management
- The role of scheduling and planning in operations management
- Operations strategy
- The importance of quality management

Strategic Business Management

15 CREDITS

- How a business operates within its internal and external environment
- How a business operates a marketing system
- Interpreting the information contained within financial documentation
- Processes involved in change management

ABOUT IoSCM

SUPPORT

MEMBERSHIP

LEVELS

ASSESSMENTS

Level 6 Strategic Supply Chain and Operations Management

Unit Overviews Continued

We offer units covering all sectors of the supply chain, the colour code opposite is designed to support you in understanding the sector each unit corresponds to.

 SUPPLY CHAIN	 LOGISTICS & TRANSPORT	 MANUFACTURING & PRODUCTION	 PROCUREMENT
 BUSINESS	 LEADERSHIP & MANAGEMENT	 PORTS & SHIPPING	 WAREHOUSING

Strategic Supply Chain Management

15 CREDITS

- Understand what makes a supply chain successful
- How a supply chain meets the strategic objectives of an organisation
- The value of third-party logistics (3PL) and fourth-party logistics (4PL) models
- Identifying challenges and improvement measures within a business's supply chain
- Understand the developments in information technology (IT) and their impact on the supply chain

Strategic Human Resource Management

15 CREDITS

- Human resource management (HRM) responsibilities
- How HRM develops processes and practices
- The role of HRM in performance management
- Managing employer-employee relationships
- The need for effective reward management

Strategic Inventory Management

15 CREDITS

- The strategic role of inventory management in meeting business objectives
- Inventory cost and its significance on business performance
- How a business identifies and manages order levels
- Applying inventory control methods within a business

Strategic Logistics Management

15 CREDITS

- The strategic requirements of logistics management
- Methods for rationalising logistics operations
- The benefits of different transport modes
- Technology and risks associated with logistics

5 STARS!

Always there to help, quick responses and extremely helpful. I would recommend and I would purchase courses again. In terms of the customer service it has been excellent.

Katy Coughlan, Affiliate Member. Level 3 Award in Supply Chain and Operations



About the Course

Level 7 Senior Strategic Supply Chain Management

The Level 7 course is designed to provide learners with an expert understanding of supply chain and operations management within a strategic management capacity. This level of qualification is suitable for you if you are an experienced senior manager in the supply chain industry and are wanting to expand your capabilities within your role.



Our Level 7 course is available to study as an Award, Certificate, Diploma or Extended Diploma.

	Minimum credit value	Maximum number of units	Course duration
AWARD	10	2	6 Months
CERTIFICATE	30	4	18 Months
DIPLOMA	40	5	24 Months
EXTENDED DIPLOMA	60	7	30 Months

CAREER OPPORTUNITIES

- Supply Chain Director
- Director of Operations
- Logistics Director
- Head of Global Supply Chain
- Chief Procurement Officer
- Chief Executive Officer
- Executive/Non-Executive Board Member

LEARNER REVIEW



I Like the Flexibility

I like the flexibility that the course provides. I can study in my own time around my busy life.

Robert Mitchell, Level 3 Diploma in Warehousing

A more comprehensive overview of each Level 7 unit can be found within the IoSCM syllabus, along with wider information on the IoSCM qualifications.

Click here to view



Unit Overviews

Level 7 Senior Strategic Supply Chain Management

The learning outcomes for our Level 7 units can be found below. Select units of study that meet your learning requirements to create a qualification tailored to your individual professional development.

We offer units of study covering all sectors of the supply chain. The colour code opposite highlights the core sector each unit corresponds to.

 SUPPLY CHAIN	 LOGISTICS & TRANSPORT	 MANUFACTURING & PRODUCTION	 PROCUREMENT
 BUSINESS	 LEADERSHIP & MANAGEMENT	 PORTS & SHIPPING	 WAREHOUSING

Senior Strategic Business Planning

10 CREDITS

- Implementing strategic business planning
- Risk management techniques in strategic planning
- The impact of relationships on business performance

Senior Strategic Management Principles

12 CREDITS

- The impact of strategic planning and development on a business
- Understand how business strategy creates a roadmap to competitive advantage
- Identifying critical success factors to establish a thriving business

Senior Strategic Global Procurement

12 CREDITS

- The value of aligning procurement to business strategy
- Implementing innovative procurement strategies in business
- Understand tendering, cost, and risk management approaches in global procurement

Senior Strategic Leadership

12 CREDITS

- Understand how strategic leadership changes the trajectory of an organisation
- Effective leadership and innovation
- The skills and capacities required to exercise global leadership

Business Innovation and Entrepreneurship

12 CREDITS

- The role of entrepreneurship in business
- Opportunities and business generation
- Strategies to create business ideas

Senior Strategic Quality Management

12 CREDITS

- The evolution of quality management
- The application of quality management systems
- Implementing quality management processes

Senior Strategic Manufacturing and Production Principles

15 CREDITS

- Understand production planning from a lean perspective
- Production processes in manufacturing
- Risk management in manufacturing

Senior Strategic Business Research

15 CREDITS

- Understand research philosophy in business
- Research strategies in business
- Developing a business research project

Senior Strategic Warehousing and Inventory Management

15 CREDITS

- Key requirements of warehouse design management
- Warehouse business structures in organisations
- The importance of outsourcing logistics operations
- The relationship between inventory management and an organisation's profitability

ABOUT IoSCM

SUPPORT

MEMBERSHIP

LEVELS

ASSESSMENTS

Level 7 Senior Strategic Supply Chain Management

Unit Overviews Continued

We offer units covering all sectors of the supply chain, the colour code opposite is designed to support you in understanding the sector each unit corresponds to.

 SUPPLY CHAIN	 LOGISTICS & TRANSPORT	 MANUFACTURING & PRODUCTION	 PROCUREMENT
 BUSINESS	 LEADERSHIP & MANAGEMENT	 PORTS & SHIPPING	 WAREHOUSING

Senior Strategic Maritime Management

15 CREDITS

- The drivers for global shipping demand
- Maritime resource performance management
- Maritime operations in a business context
- International maritime law and regulations

Senior Strategic Change Management

15 CREDITS

- Factors that drive the demand for organisational change
- The impact of change management models on business improvement
- Supporting change management in an organisation

Senior Strategic Logistics and Transport

15 CREDITS

- Understand the link between logistics strategy and marketing
- Analysing different types of logistics in the supply chain
- Continuous improvement and its importance in logistics
- The role of transport within logistics
- The impact of logistics and transport on the global supply chain

EASY AND STRAIGHTFORWARD

Easy to book, and follow up on the assignments.
 Clear instructions for the learner to follow.

Jolanta Mika, Level 5 Diploma in Purchasing Management



Recognised Qualifications Specific to Your Sector

IoSCM is delighted to offer a range of qualifications that specialise in the core areas of the global supply chain.

From procurement and manufacturing to logistics and warehousing, you can select a globally recognised Diploma that highlights your capabilities within your chosen sector.

The IoSCM sector specific professional qualifications each have one core unit of study. Learners can then select their remaining units from the wide range of subjects available at each level. To achieve any of the professional Diplomas, learners need to successfully complete units of study with a combined minimum credit value of 40.

This means that at every level of study, learners can select one of the eleven industry-leading, globally recognised professional qualifications available, providing each individual with the ability to create a qualification perfectly suited to their requirements.

Our sector specific Diplomas include:



**Supply Chain
Management**



Business



**Logistics
and Transport**



**Leadership
and Management**



**Manufacturing
and Production**



**Ports and
Shipping**



Procurement



Warehousing

The Flexible Study Route

The flexible qualifications in supply chain management are available as Award, Certificate, Diploma, or Extended Diploma with no pre-selected core unit, providing learners with complete flexibility.

Assessment Methods

IoSCM is delighted to be the only global institute to provide learners with an extensive range of assessment methods, to suit their experience and preferred learning style. Our standard assessment option is written assignments, but you can also utilise your existing industry experience, prior qualifications or proven achievements to demonstrate your wealth of skills and understanding against elements of your IoSCM learning.



IoSCM Membership

Adding Graded Membership to your learning package confirms your status as a supply chain professional on a global scale. As well as this, the range of membership options we offer provide access to first-class resources and services designed to enhance efficiency and capability across the entire supply chain.



GRADED MEMBERSHIP

Whether you are taking your first steps in the industry, or you are a leading specialist with extensive experience, obtaining IoSCM graded membership will identify your professionalism within the supply chain industry.

When you become a member with IoSCM, you will:

- Receive unlimited access to key resources
- Be the first to learn about industry news and access expert insights
- Connect with other professionals
- Elevate your credibility in the supply chain industry

CORPORATE MEMBERSHIP

Created to support organisations of all sizes, corporate membership will advance the capabilities of your business. As a corporate member, you will receive unlimited access to the same professional resources that our graded members receive, as well as a wide range of additional tools and industry expert support to achieve your wider business objectives.

When you become a corporate member with IoSCM, you will:

- Receive unlimited access to online resources designed to support your organisation in achieving its organisational goals
- Be the first to learn about the latest developments which may affect your organisation
- Connect with other organisations working within the supply chain
- Elevate your organisation's credibility in the supply chain industry



To find out more, view our membership brochure here



The IoSCM Learner Journey

We hope the information available in this brochure has given you an understanding of what is included in the range of qualifications we offer, and the benefits you'll receive. Read below to see the full overview of the learning journey you will embark on with IoSCM. We look forward to welcoming you as a student.

STEP
1

CHOOSE YOUR COURSE

Decide which course level and option you would like to move forward with. If you are still undecided, you can always arrange a call with your course advisor and they will be happy to provide you with advice and guidance. Your course advisor will also discuss payment options with you.

STEP
2

ENROL

You will then need to begin the enrolment process. Your course advisor will send you a link to the enrolment form, which can be completed quickly and easily online. When you have submitted your form, your course advisor will be back in touch to arrange payment.

STEP
3

BEGIN YOUR STUDIES

When you have enrolled you will receive access to the IoSCM Learning Platform which includes your course content that you can work through at your own pace. You will also receive access to the IoSCM Learning Resource Centre which includes additional resources to support your learning.

STEP
4

ARRANGE CONTACT WITH THE SUPPORT TEAM

Upon enrolment you will be allocated a learning support advisor and tutor. Your learning support advisor will arrange a call to introduce the course and go through any initial questions you have. You can also arrange a call with your tutor so they can introduce themselves before you get started.

STEP
5

NETWORK WITH YOUR PEERS

You can speak with other learners throughout your studies via the IoSCM Learning Platform. This is an excellent way to get extra support, share ideas, and further develop your understanding of topics.

STEP
6

SUBMIT YOUR ASSESSMENTS

You will complete assessments throughout your course. All assessments can be completed in traditional assignment format, there are also eight alternative assessment options that you can choose from. Your tutor will be happy to discuss the options with you.

STEP
7

ACHIEVE YOUR QUALIFICATION

When you have worked through your course content and successfully completed all assessments you will have officially achieved your qualification!



Supply Chain and Operations - All Levels

AWARD - CERTIFICATE - DIPLOMA - EXTENDED DIPLOMA

0800 1422 522 | www.ioscm.com

